



# Welcome

TO THE MOAT HOUSE  
[MOAT-HOUSE.CO.UK](http://MOAT-HOUSE.CO.UK)



# Meet your host

DONNA & NATHAN MOORE

We run a small family business of holiday lets. We are on hand to answer any questions and make sure you have the best stay possible.

ENJOY YOUR STAY,

*Donna & Nathan*



[BOOKINGS@MOAT-HOUSE.CO.UK](mailto:BOOKINGS@MOAT-HOUSE.CO.UK)



0800 099 6048



[WWW.MOAT-HOUSE.CO.UK](http://WWW.MOAT-HOUSE.CO.UK)

# About the home



MOAT HOUSE, GRANGE CRESCENT  
RAWTENSTALL, BB4 7QT

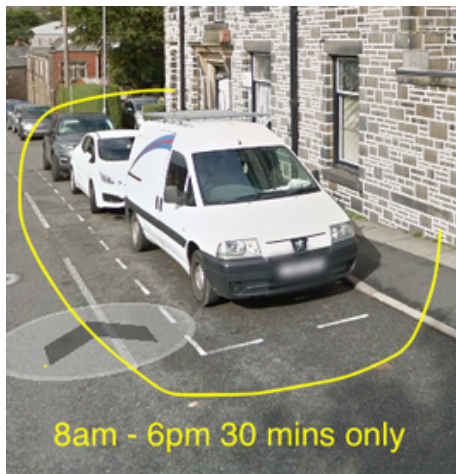
Rawtenstall is in the of Rossendale and 15 miles from Manchester, Rossendale was famous for its cotton mills, and shoe-making industries. Passing through Rawtenstall is also part of the Irwell Sculpture trials

# *Parking*

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## On Street Parking

*You can park anywhere  
in the surrounding  
streets.*



### **30 mins 8am-6pm Mon-Sat**

*Parking in the white lines all day  
Sundays and after 6pm Mon-Sat  
is fine, other times it is only a 30  
minute stay*



### **Private Parking**

*There is private parking at the side  
of the house which you can park on,  
It can fit 3 cars if parked snug. It is  
a 1st come 1st served basis.*



# *House rules*

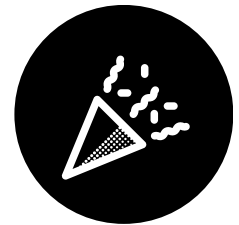


## **NO SMOKING**



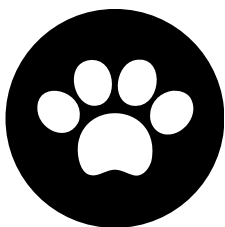
## **NO SHOES**

It would be appreciated if you can take shoes off before standing on carpets



## **NO PARTIES**

Any gatherings take place and you will be asked to leave



## **NO PETS**



## **GUESTS**

**No more than 2 guests**

If there is a gathering of more than 2 guests in a room booking you maybe asked to leave.  
Please pre approve additional guests



## **QUIET TIME**

**Please be quiet  
10 PM – 8 AM**

Have respect for other guests in the house.

# *Check-in/Check-out*

3PM/11AM

If you require an late check out, please reach out and we will see what we can do.



## *Damaged items*

If you notice anything damaged that has not been brought to your attention, you must notify us immediately.

Failure to do so could result in charges being applied to you.

## *WiFi / Cable*

There is full WIFI in the house. The router is located in the corridor on the ground floor under the plant.

*Please do not unplug the router and leave this on at all times.*

**WIFI NETWORK: VM8946322**

**PASSWORD: p5ctVtkGjd8k**

## *Heating*

The heating is set to a standard temperate, you can adjust the heat by turning down the dial/controller located at the bottom of each radiator.

**If you are not warm enough with the radiator on mark 5/full then please message me and we can turn it up for you.**



## *The Kitchen*

The Kitchen should be fully stocked with everything you should need, please do let us know if there is anything you needed that wasn't available.

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## *Waste/Recycle*

*You will find the waste bins just outside the backyard.  
Green (General Waste), Brown Bin (Garden)  
Blue (Glass/Plastic) Grey Bin (Paper)*

*Collection day is on a Thursday*

*Please **do not** put any rubbish in the black bins inside the  
backyard.*







# Hob Instructions




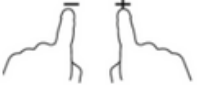
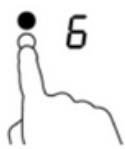

Scan this QR Code for full Hob Manual

## Switching On the Cooker





			
Touch the <b>on/off</b> control. To Unlock <b>Lo</b> press for 5 seconds	Place the <b>pan</b> on the ring	Touch the <b>heat zone</b> control	Select heat setting by touching <b>“+”</b> or <b>“-”</b>

**Note: If **Lo** is on display this means it is locked so touch the lock control for 5 seconds**

## When you have finished cooking

			
Touch the <b>heat zone</b> control	Touch both the <b>“+”</b> and <b>“-”</b> together, or.....	Turn the <b>control to 0</b> by touching the heat zone or.....	You will see the H sign to warn you it is <b>still hot</b>

Always set a timer for fire safety

			
Touch the <b>timer</b> control button	Touch <b>“+”</b> or <b>“-”</b> to set the timer (toucher longer for 10 mins)	Touch both the <b>“+”</b> and <b>“-”</b> together to cancel the timer	When the timer is set you will see it count down



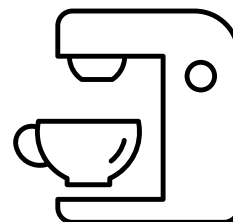
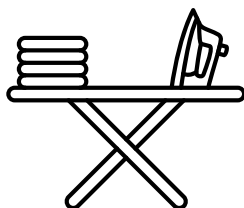
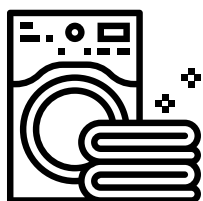
## *Cleaning*

If you are on a long stay we can book cleaners who will also change your bedding if requested. To request this service then call us on 0800 099 6048.

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## Utility Room

There is a utility room which is on the ground floor by the back door with a washing machine, clothes rail, ironing and coffee machine. Please return items as soon as you have finished using them







Scan this QR Code for  
full Oven Manual

## *Combination Oven / Microwave*

For simple use of the microwave just turn on the oven and  
press play for 30 seconds of heat.

	
Touch to turn the oven on / off	Touch for 30 sec to heat, keep pressing for more time.



## WALK

Turn right coming out the door to the high street for all shops, cafes, and wine bars



## BUS

Walk to the bus stop turning right out the house then left at the bottom of the road.  
X43 direct to Manchester



## TAXI

Connection Taxi  
**01706 222600**



**MANCHESTER &  
BURNLEY  
BUS TIMETABLE**



**EAST LANCS  
RAILWAY TIMETABLE**



**MAP  
ALL PUBLIC  
TRANSPORT ROUTES  
OUT OF  
RAWTENSTALL**

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# *Trains*

Direct trains run from Rawtenstall to Bury then you can get the Metrolink straight into Manchester. Even try the Steam Engine Train or Thomas the Tank Engine



# Where to eat

## HOST RECOMMENDATIONS



### GEMNI

Fine Dining and my favourite, 5 min walk, across from the market

01706 489849



### THAI SHACK

Best Thai take out food ever!  
Just on the market on the front.

07761 802305



### A'VUCCIRIA - ITALIAN

Lovely Tapas style Italian,  
Turn left at the bottom of the street

01706 941 407



### NILA INDIAN

Good easy Indian food, eat in or  
take out. Just left at the main  
lights

01706 219 025



# WALKS

*You have many amazing walks right on your doorstep. Simply point your phone camera at the QR Code to find out more.*



## THE HALLOW FROM RAWTENSTALL

Head out on this 6.4-km circular trail near Rossendale, Lancashire. Generally considered a moderately challenging route, it takes an average of 1 h 54 min to complete. This is a popular trail for hiking and walking, but you can still enjoy some solitude during quieter



## PENDLE HILL

8km circular trail near Barley, it takes around 2.45 hours.

Contact: [lancswalks.co.uk](http://lancswalks.co.uk)



## ROSSENDALE

Download the App ALLTRAILS and follow some amazing routes walking outside the door.

Contact: [info@hiketour](mailto:info@hiketour)

# *Entertainment*



## **CRAZY GOLF**

Tire the kids out at  
Crazy Golf just off  
Newchurch Road

01706 213966



## **MR FITZPATRICKS**

Britians Last  
Temperance Bar.

+44 7800 716162



## **SKING**

Learn to ski at Hills  
SKi Rossendale over  
the road

<https://thehilluk.com/>



## **COTTON MILLS**

Go back in time and  
visit helmshore mills

# Things you should know



Stop Tap for water and Gas shut off - In case of an emergency the stop tap is down in the cellar, the code is 0401, note this is a one time passcode only so should only be used in an emergency. Please message the host if this code has been used.



Damaged Items - Please be aware of the following.

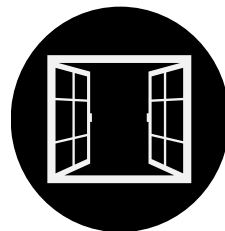
- The hallway mirror has a slight crack
- The bedside table draw has a slight mark



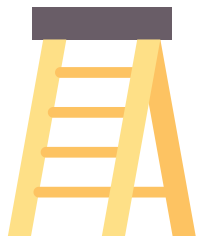
Your TV has an Amazon stick with Netflix and smart TV, simply turn the source onto the HDMI channel for the Amazon Stick



You may see cleaners from time to time cleaning the corridors and other rooms in the house.



The window openings can be high so we have put some step ladders in the wardrobe should you need them





# *Inventory*

Item	Room	Location
Bottle Opener	Kitchen	3rd Drawer
Bowles	Kitchen	Top Cupboard
Coffee Maker	Utility Room	Back Door
Cups	Kitchen	Top Cupboard
Dishcloth	Kitchen	Under Sink
Glasses	Kitchen	Top Cupboard
Hair Dryer	Bedroom	Wardrobe
Iron & Board	Utility Room	Back Door
Knives & Forks	Kitchen	2nd Drawer
Oil	Kitchen	Under Sink
Pans	Kitchen	Under Sink
Plates	Kitchen	Top Cupboard
Pot Towel	Kitchen	Under Sink
Salt & Pepper	Kitchen	Top Cupboard
Scissors	Kitchen	3rd Drawer
Shampoo	Bathroom	Shower Dispenser
Side Plates	Kitchen	Top Cupboard
Soap	Bathroom	Soap Dispenser
Step Ladder	Bedroom	Wardrobe
Tea, Coffee, Sugar	Kitchen	Top Cupboard
Washing Machine	Utility Room	Back Door
Washing up liquid	Kitchen	Under Sink
Wine Glasses	Kitchen	Top Cupboard
Wine Opener	Kitchen	3rd Drawer
Wipes	Kitchen	Under Sink

# *Before you go, please...*



Make sure you have got everything packed  
and nothing left behind



Please lock your suite door as you leave



Leave all dirty bedding, laundry will take care of this



Leave all dirty towels, laundry will take care of this

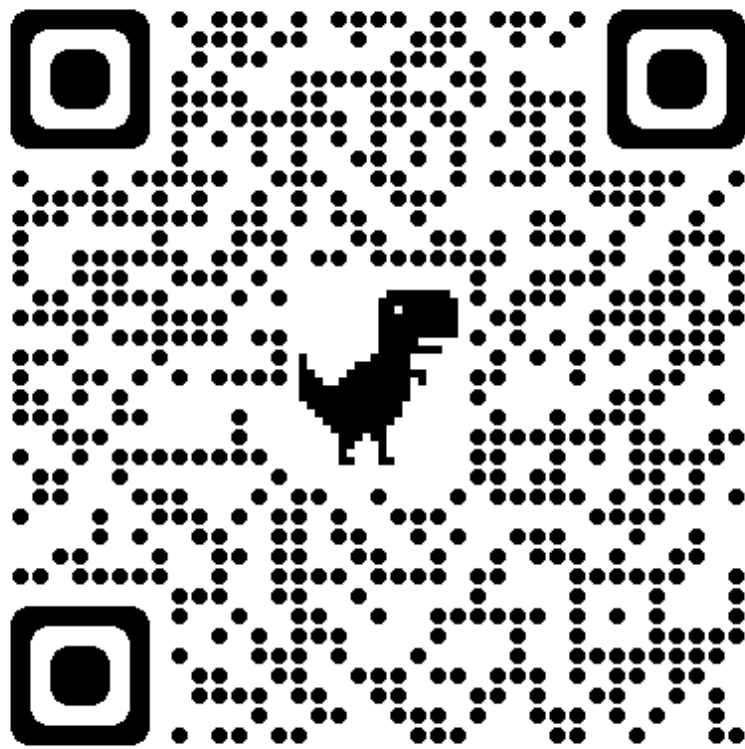


If any items were moved, replace it to its  
original location



Leave the key in the lockbox as you leave, you should  
have the code on the platform you booked with.

*Please visit us again*



[Moat-House.co.uk](http://Moat-House.co.uk)

Use Code: **RETURN\_10%**

...to get a discount on your next  
booking